

**SERVICES FOR
Culturally and Linguistically Diverse*
YOUTH**

**CALD* DIRECTORY
FOR WESTERN METROPOLITAN REGION OF
MELBOURNE**

2007

www.bmlen.com.au/downloads/CALDMAP.DOC

and

www.sfys.infoxchange.net.au/resources

This guide is a mapping of services for *Culturally and Linguistically Diverse” Young People in the Western Metropolitan Region of Melbourne. This Guide was put together by the Western Refugee Pathways Group – a network established in response to issues arising in servicing the needs of refugee/migrant young people in the education and/or training system in the Western Region, in collaboration Brimbank Melton LLEN and Migrants and Refugees Youth Services (MARYS)

SERVICES FOR CALD* YOUTH IN THE WESTERN METROPOLITAN REGION OF MELBOURNE

ABOUT THIS GUIDE

This guide is a mapping of services for "Culturally and Linguistically Diverse" Young People in the Western Metropolitan Region of Melbourne. This Guide was put together by the Western Refugee Pathways Group – a network established in response to issues arising in servicing the needs of refugee/migrant young people in the education and/or training system in the Western Region. For more information contact : Gail Jessen (SFYS Coordinator Maribyrnong / Harvester)
Ph: 9680 8238, gjessen@mcm.org.au

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EDUCATION PROVIDERS

WESTERN ENGLISH LANGUAGE SCHOOL

Newly arrived students from language backgrounds other than English, are able to access free intensive English as a Second Language (ESL) tuition through the Vic state government's New Arrivals Program. The Western English Language School caters for both primary & secondary aged students. Most students stay for two terms (six months). Other students who come from a disrupted educational background may stay up to one year in special circumstances. Extra support includes: Multicultural Education Aides, Transition Coordinators. WELS is also able to provide Professional Development to schools in the WMR re: backgrounds of the latest new arrivals including cultural and educational information as well as strategies for the classroom.

CAMPUS	DESCRIPTION	PHONE	ADDRESS
Tottenham	Administration & P-10 Principal: Yolette DeZilwa	9311 9325	46 South Road Braybrook (with other outreach locations)

CATHOLIC EDUCATION

Kris McDonald	Coordinator New Arrivals	Catholic Education Office	03 9267 0327	03 9415 9325	kmcdonald@ceo.melb.catholic.edu.au
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DEPARTMENT OF EDUCATION – LOTE, ESL, MULTICULTURAL EDUCATION & LMERC

Programs include:

New Arrivals Program:

<http://www.sofweb.vic.edu.au/lem/esl/index.htm>

ESL Support in Schools

<http://www.sofweb.vic.edu.au/lem/esl/new.htm>

Anita Calore 9291 6530 calore.anita.a@edumail.vic.gov.au

Languages Other Than English (LOTE)

Stewart Milner 9291 6500 milner.stewart.a@edumail.vic.gov.au

Languages and Multicultural Education Resources Centre (LMERC) - a specialist support centre for schools

Call resource centre first to check eligibility. Contact Judy Blyton

For more information: <http://www.sofweb.vic.edu.au/lem/index.htm>

AMESIDEBNEY PARK SC – TRANSITION TO SECONDARY SCHOOLING

- Course based at Debney Park SC: Mt Alexander Rd, Flemington
 - Partnership between AMES and Debney Park SC
 - Targeting post-language school students and post 510 hours AMES youth students
 - For newly arrived young people between 16-21 years of age
 - Bridging program with further pathways into VU TAFE Migrant Access/VCAL
 - Transition to Secondary School Program (study skills)
- Contact: Margot Hennessy on 0407813457

VICTORIA UNIVERSITY

Courses include:

Certificate & advanced English Language courses for Youth, Computers, Further Academic Study

Youth ESL Program

Pre VCE CALD Program

Based on Certificate I & II ESL Access

Caters for young people between 16-24 years of age

Language proficiency ASLPR 0+ - 1+ (beginners to advanced)

Compiled by Western Refugee Pathways Group/30/08/07

Contact: Youth Transitions
Manager: Michelle O'Brien 9919 8755
Administration: Faye Hadden 9919 8573
Welfare Support Worker: Kelley Doyle: 9919 7039

Adult Migrant Education Program (AMEP)
Located at: Werribee & Sunshine Campuses
Contact: Dhammika Fernando Ph: 9919 7244

ESL Further Study program
Prepares students to do further studies. Prepares for pathways into mainstream TAFE and higher education
ESL Vocational programs
Prepares students for employment and is vocational specific.
ESL Access programs
Christine Jumba 99919 8744

VICTORIA UNIVERSITY – OFFICE FOR INDUSTRY AND COMMUNITY ENGAGEMENT
Community Engagement Officer
Works to develop programs for community engagement with a CALD specific focus.
Elleni Bereded Ph: 9919 4948

ADULT MULTICULTURAL EDUCATION SERVICE (AMES)
AMES provides English language services to newly arrived migrants over 18 years old.
Programs include:

- Adult Migrant English Program (AMEP)
 - migrants entitled to 510 hours free English tuition including English for Driving
 - extra 100 hours preparatory support for refugees for humanitarian visa
 - extra 400 hours for refugees between the ages of 18 -24
- Australian Citizenship Course 20 hours, to assist with the citizenship interview process.
- English language and literacy teaching combined with vocational training.
- Youth Programs available at Footscray and St Albans campuses including ESL/numeracy/science modules.

Services include:

- Vocational Counselling
- Youth Pathways Program
- Computer Assisted Learning Lab

CENTRE	ADDRESS	PHONE
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Footscray AMES	289 Barkly St Footscray 3011	9687 3494
St Albans AMES	16 Victoria Sq St Albans	9366 0433
Werribee	Suite 7&8 Level 1 279 Walton St	97311599

NMIT PROVISION – ADULT MIGRANT EDUCATION PROGRAM (AMEP)

- Migrants entitled to 510 hours free English tuition
Located at: Wingate Avenue Community Centre: Ascot Vale: Ph: 9376 5244
 - YAMEC is an accredited ESL course designed for young migrants who haven't completed secondary schooling and who need to develop further English language and literacy skills. It will also provide the skills necessary for students to access further training and employment. It is the first step in TAFE on an educational/vocational pathway into mainstream education, Australian Apprenticeships and /or employment.
Youth Unit email youthunit@nmit.vic.edu.au
- Preston Campus 9269 8381
Broadmeadows Campus 9309 2833
Collingwood Campus 9269 1775

ADULT & COMMUNITY EDUCATION

Provide Short ESL Courses for all levels within community centres & neighbourhood houses. Funding provided by Adult & Community Education.

CENTRE	PHONE	CENTRE	PHONE
Albanvale Community Centre	9366 4573	Kensington Community Centre	9376 1633
Angliss Neighbourhood House	9689 5677	Maribyrnong Community Centre	9318 6655
Blackwood Street Neighbourhood House	9315 1887	North & West Melb Neighbourhood Centre	9328 1126
Braybrook Community Centre	9364 9815	St Albans Community Youth Club	9366 4302
Community West	9363 1811	West Footscray Neighbourhood House	9687 3345
Duke Street Community House	9311 9973	Westvale Community Centre	9367 1811
Flemington Reading & Writing Program	9376 1281	Wingate Avenue Community Centre	9376 5244
Flemington/North Melbourne Community Centre	8325 1800	Yarraville Community Centre	9687 1560
Hunt Club Community Centre	9363 3877		

For a comprehensive list of neighbourhood houses and community centres please visit:

<http://www.networkwest.net/directory.htm>

EDUCATION, EMPLOYMENT & TRAINING – CALD SPECIFIC					
ORGANISATION NAME	PROGRAM NAME	CONTACT	ELIGIBILITY	PROGRAM DESCRIPTION	FUNDING SOURCE
Djerriwarrah	JPET St Albans	Maureen Walsh 9310 7428	15-21 years old	Education & Training program for young people homeless, at risk of homelessness, refugees, wards of the state or ex-offenders	DEWR
Djerriwarrah	JPET Melton	James Dredge Talia Okten 8746 1000	15-21 years old	Education & Training program for young people homeless, at risk of homelessness, refugees, wards of the state or ex-offenders	DEWR
Djerriwarrah	Youth Transitions Initiative YTI	Kirsty Campbell Brimbank 8311 6304	15 –19 years old	YTI is for young people no longer at school and have not completed year 12: support for education, training or finding a job.	
Djerriwarrah	Youth Transitions Initiative YTI	Ian Gartland Melton 8746 1000	15 –19 years old	YTI is for young people no longer at school and have not completed year 12: support for education, training or finding a job.	
Edmund Rice Centre	Sudanese Worker	Andrew O'Hoolie 93666466		Support worker for Sudanese young people available Wednesdays	
Melb Citymission	JPET - Footscray	Simon Le Page Luisa De Fabio 9680 8235	15-21 years old	Education & Training program for young people homeless, at risk of homelessness, refugees, wards of the state or ex-offenders	DEWR
Melb Citymission	JPET - Werribee	9742 8139	15-21 years old	Education & Training program for young people homeless, at risk of homelessness, refugees, wards of the state or ex-offenders	DEWR
Melb Citymission	JPET – Frontyard/City	Belinda Biffen Ed Bergman 9611 2440	15-21 years old	Education & Training program for young people homeless, at risk of homelessness, refugees, wards of the state or ex-offenders	DEWR
Melb Citymission	Youth Transitions Initiative YTI Maribyrnong	Jacqui Bance Maribyrnong 9680 8266	15 –19 years old	YTI is for young people no longer at school and have not completed year 12: support for education, training or finding a job.	
Melb Citymission	Youth Transitions Initiative YTI Maribyrnong	Sarah Daniel Wyndham 9742 8178	15 –19 years old	YTI is for young people no longer at school and have not completed year 12: support for education, training or finding a job.	
Mission Australia	JPET - Sunshine	Tina Angelevska 9310 2354	15-21 years old	Education & Training program for young people homeless, at risk of homelessness, refugees, wards of the state or ex-offenders	DEWR
Mission Australia	JPET - Footscray	Kristina Emskovska 9689 7790	15-21 years old	Education & Training program for young people homeless, at risk of homelessness, refugees, wards of the state or ex-offenders	DEWR

ORGANISATION NAME	PROGRAM NAME	CONTACT	ELIGIBILITY	PROGRAM DESCRIPTION	FUNDING SOURCE
Victorian Foundation for Survivors of Torture Foundation House	School Support Programs The website is an excellent resource and includes very good training options as well. www.survivorvic.org.au	Jane Grant 9388 0022		<p>Rainbow Program: A preventative school-based group program for children & families from refugee backgrounds.</p> <p>Guide to Working with Young People who are Refugees: This document is designed to assist those working with young people from refugee backgrounds who have experience torture and trauma. While some sections comment specifically on working within schools, the material is equally relevant to a range of settings.</p> <p>Schools in for Refugees: The guide aims to strengthen the capacity of school communities at both primary and secondary levels, to promote a supportive school environment for students and their families, to nurture the mental health and wellbeing of students and to enhance their educational outcomes. It also promotes social connectedness between families from refugee backgrounds and the school community. www.survivorvic.org.au</p>	

CALD YOUTH SUPPORT SERVICES & PROGRAMS

ORGANISATION NAME	PROGRAM NAME	CONTACT	ELIGIBILITY	PROGRAM DESCRIPTION	FUNDING SOURCE
Australian Vietnamese Welfare Resource Centre	Youth Workers	9376 6791	Vietnamese young people over 15 years of age	Supporting Vietnamese youth with issues including housing and drug & alcohol	JSS
Australian Vietnamese Women's Welfare	Youth Support Service	Thy Nguyen 9396 1922	Vietnamese youth	Focuses on working with Vietnamese youth & their families in the Western Region. Sport and recreation avwa@org.au	
Centre for Multicultural Youth Issues (CMYI)	Newly Arrived Youth Support Service Brimbank	Abderahim Gime 9367 6044 0408174136	Newly arrived, 12 -21 within the workers LGA. Brimbank	Support for young people and families to talk about their needs, develop positive strategies to feel more connected to family, school and community	FACSA
Centre for Multicultural Youth Issues (CMYI)	Newly Arrived Youth Support Service Hume	Noemi Garcia 9351 1278 0408175057	Newly arrived, 12 -21 within the workers LGA. Hume	Support for young people and families to talk about their needs, develop positive strategies to feel more connected to family, school and community	FACSA

CALD YOUTH SUPPORT SERVICES & PROGRAMS					
ORGANISATION NAME	PROGRAM NAME	CONTACT	ELIGIBILITY	PROGRAM DESCRIPTION	FUNDING SOURCE
Centre for Multicultural Youth Issues (CMYI)	Newly Arrived Youth Support Service Moonee Valley	Leesel Wegner 9340 3700 0438559 265	Newly arrived, 12 –21 within the workers LGA. Moonee Valley	Support for young people and families to talk about their needs, develop positive strategies to feel more connected to family, school and community	FACSA
Footscray Youth Housing	Housing – Newly arrived program	9687 3935	15-25 years old	Housing support & advocacy – some outreach	DHS
New Hope Foundation Footscray area	Youth & Family Settlement Support	9687 4500	Newly arrived young people and families	Provides settlement services to newly arrived migrants and refugees and new and emerging communities newhope@vicnet.net.au	
Werribee Refugee Resource Centre		Alison 0413 296 397	Newly arrived young people and families	Settlement Support worker with focus on newly arrived/refugee and families	
New Hope Foundation Wyndham area	Youth & Family Settlement Support	9974 1700	Newly arrived young people and families	Provides settlement services to newly arrived migrants and refugees and new and emerging communities werribee@nhf.org.au	
Migrant Resource Centre MRC - North West	Youth Settlement Support	Tanya Gotch 9367 6044	Young people with refugee/migrant background, 12-25 yrs, living in Brimbank/ Melton.	Youth Settlement Support worker with focus on newly arrived/refugee young people in Brimbank and Melton.	FACSA
MRC - North West & Good Shepherd Youth & Family Service	Vietnamese Youth	9367 6044 9364 3200	Vietnamese youth	Work with Vietnamese youth on recreational programs	DIAC & FACSA
Royal Children's Hospital	Immigration Health	Yolanda Jones 9345 5522	Newly arrived children & adolescents	A clinic for children & adolescents who have arrived in Australia in the last 5 years.	
VICSEG	Horn of Africa Youth Project workers	Sue Denitis 9383 2533	HOA 12-25	The project focuses on strengthening the family life & relationships of the young people through support in housing, education, health, family.	Office of Youth
Western Young Peoples' Independent Network (WYPIN)		Dayane Stanovic 9680 8265	Newly arrived young people in the western region of Melbourne 12-25 yo	WYPIN offer a range of programs to schools including: anti-racism education, self esteem programs, anti-bullying, SRC and youth participation support, after school recreation programs subject to funding.	Office of Youth
Refugee Minor Program	71 Moreland Street Footscray	Marcella Nunez 9275 7417	Unaccompanied minors under 18 years	Settlement services to unaccompanied minors.	DHS & DIAC

YOUTH SUPPORT SERVICES					
ORGANISATION NAME	PROGRAM NAME	CONTACT	ELIGIBILITY	PROGRAM DESCRIPTION	FUNDING SOURCE
Carlton / Parkville Youth Services		9347 3600	Young people aged 12-25 years old.	Provides recreational and social activities, camps and excursions.	City of Melbourne
Commonwealth Carer Respite Centre and Carer Links West	Young Carers "at risk" respite program	9396 9550	Young Carers, in secondary school or vocational equivalent, up to the age of 25yrs who are at risk of leaving school due to their caring responsibilities.	A carer of a friend or relative who is frail aged, has a disability or a mental health illness. Increased support available for Young Carers. Emotional support and counselling, connection with other young carers , brokerage to support the young carer to complete their studies	
Doutta Galla Health Centre Kensington	Youth Support and Counselling	8378 1600		Youth support workers John Kalka Rita Jonhanson Refugee Health Nurse Ambi Kaur	
Good Shepherd Youth & Family Services – St Albans	Youth groups and support	Khalid Mohamed 9364 3200		Services for young people include: Same sex attracted young people support group, Mentors program, youth groups, St Albans Youth Accommodation	
ISIS Primary Care St Albans	Youth Health Service	9296 1200	12-25 years old	Drop in service & appointment service.	
Local Learning & Employment Networks (LLEN)		Sue Fowler 9376 3311	15-19 year olds Maribymong/Moonee Valley	Coordinate & link agencies/organizations and develop programs that assist 15-19 yr olds move from school into further education, training and employment	DE & T
		Sharon Donnelly 9662 1424	15-19 year olds Melbourne		DE & T
		Terry Kennedy 9361 9306	15-19 year olds Brimbank/Melton		DE & T
		Paul Ellender 9932 1071	15-19 year olds Wyndham/Hobsons Bay		DE & T
MacKillop Family Services	Western Education Support Team (WEST)	Brenda Carmen 9680 8444	Young people aged 4-18 years old who are statutory clients of DHS	Assisting children & young people to remain connected to education.	
MacKillop Family Services	Parenting Resource Service Parentlink	Anne Harley 9680 8411		Resourcing parent support groups, specialised CALD parenting resources and complies Time Out newsletter each school term.	

YOUTH SUPPORT SERVICES (continued)					
ORGANISATION NAME	PROGRAM NAME	CONTACT	ELIGIBILITY	PROGRAM DESCRIPTION	FUNDING SOURCE
Maribyrnong City Council	Youth Services	9688 0412	Young people 12-25 yo & their families who live, work, study or recreate in the City of Maribyrnong	Provides information /referral support, short to medium term counselling & a range of programs such as, holiday programs, drop-in programs, Freeza	
Melbourne Citymission	Reconnect	Marita Manski 9680 8226 (Maribyrnong/Brimbank) Mandy Baxter 9611 2411 (statewide)	Aimed at 12-18 year old young people at risk of homelessness	An early intervention program aimed at addressing youth homelessness through case management of young people & their families	
Melton Shire	Youth Services	9747 7200	Young people residing in Melton Shire	Services incl. Holiday programs, activities, groups and counselling.	
Moonee Valley City Council	Youth Services	Carol Espinoza 9243 8702	Young people residing in the City of Moonee Valley		
Open Family		9689 3200	12-18 years old	Provide support for young people in crisis as well as long term support. Also supports Back to School program	
School Focused Youth Service		Luisa Dussin Good Shepherd Youth & Family Services	10-18 years old Keilor/Melton 9364 3200	Co-ordination & linkage service for schools & communities to support 'at risk' students 10-18 years old	DEECD
		Greg Woolford MacKillop Family Services	10-18 years old Cities of Moonee Valley/Melbourne 9372 5365		DEECD
		Gail Jessen Melbourne Citymission	10-18 years old Footscray/Sunshine 9680 8238		DEECD
		Amanda Rigby Hobsons Bay City Council	10-18 years old Wyndham/Hobsons Bay 9932 3027		DEECD
WCIG	Jobs Pathway Program	9311 9411	13-19 years old	For young people at risk of leaving school or early school leavers. Focus is on school retention. JPP Officers work in schools across western region	DEST
Western Region Health Centre	Youth Health Nurse	8398 4100		Health support for young people	
YMCA – Brimbank Youth Services	Youth Services	9364 1800	Young people residing in the City of Brimbank	Services include school holiday programs, activities & counselling	
Youth Outreach Team		9689 5533	10-21 years old with D&A issues	For young people in western region with issues related to alcohol & other drugs.	

ASYLUM SEEKER SUPPORT

ORGANISATION NAME	PROGRAM NAME	CONTACT	ELIGIBILITY	PROGRAM DESCRIPTION
Asylum Seeker Resource Centre		12 Batman St West Melb 9326 6066		Provides food & clothing, advocacy, advice and referral on housing, legal, employment, education, counseling and health issues
Brigidine Community		9696 2107		Housing and material aid
Holy Eucharist	Refugee Outreach Support	9366 6436		Family support.
Hotham Mission	Asylum Seeker Project	9326 8343		Housing, material aid, advocacy and support
Victorian Red Cross ASAS	Asylum seeker Assistance Service	8327 7883		Counseling, support & advocacy for asylum seekers & material aid service

STATEWIDE SERVICES

ORGANISATION NAME	CONTACT	DESCRIPTION
Action on Disabilities in Ethnic Communities (ADEC) http://www.adec.org.au/	9383 5566	A community based organisation which represents the rights and needs of people of non-English speaking background with a disability and their carers. ADEC provides advocacy, information, referral, education, training and consultancy.
Centre for Multicultural Youth Issues (CMYI) www.cmyi.net.au	9349 3466	Peak body for multicultural youth affairs with programs including Reconnect, VicHealth – Recreation & CSSS
Ecumenical Migration Centre (EMC) www.bs1.org.au	9416 0044	EMC works statewide and across ethnic, faith and language boundaries for the full participation of migrants and refugees and the development of Australia as a multicultural society. Provides a youth service and family mediation.
Ethnic Communities Council of Victoria (ECCV) www.eccv.org.au	9349 4122	Statewide peak organisation through which common concerns are discussed, consultation & liaison with & amongst ethnic communities.
Refugee & Immigration Legal Centre www.rilc.org.au	9483 11409	A community legal centre specialising in all aspects of refugee and immigration law, policy and practice. Telephone advice is available: Wednesdays: 10am – 4pm Fridays: 2pm – 4pm
Vic Foundation for Survivors of Torture www.survivorsvic.org.au	9388 0022	Counseling & advocacy for people from refugee backgrounds. Has professional development for teachers and community agencies who work with young people from refugee backgrounds.
VICSEG	9383 2533	VICSEG is an advocacy organisation for and on behalf of parents from non-English speaking backgrounds as well as a State-wide information and resource centre.

FAMILY SUPPORT SERVICES INCLUDING YOUTH					
ORGANISATION NAME	PROGRAM NAME	CONTACT	ELIGIBILITY	PROGRAM DESCRIPTION	FUNDING SOURCE
African Australian Welfare Council	African Youth Support	9380 9156	Youth with African background	Support to young people in schools eg. Family, racial, social, cultural & recreational issues. Supporting agencies working with out of school African youth	DIMIA
Australian Vietnamese Women's Welfare	Family Support	9396 1922	Vietnamese background	Family Support to the City of Yarra See: www.avwa.org.au	
Braybrook Community Centre		9334 6699			
CELAS	Hernando Albornoz	9687 0181	Spanish speaking families	Direct case work & advocacy for Spanish speaking families	
Centacare		Terefe Aborete 9689 3888	Depends on program	Provides a range of agency based and outreach family, adolescent, child, relationship & grief counselling/support for families. Services available for Vietnamese, Spanish speaking, Horn of African & Filipino communities	Range of funding
Carlton Family Resource Centre (City of Melbourne)	Family support and counseling	Jenny Vaughan 9347 6211	Families with children aged 0-18 years.	Provides support and assistance for families who are experiencing difficulties that compromise their well being.	
Doutta Galla Comm Health Centre		8378 1600		Refugee Health Nurse, range of health professionals and Social workers able to assist with family issues	DIMIA - CSSS
Drummond Street Relationship Centre	African Community Connections Project	9663 6733		Parenting programs, Grief seminars, culturally responsive counselling	
		Halakhe Ganyu 9326 5222		Community development	
Eastern & Central Africa Communities		9510 0167 9687 5997		HOA workers available including Sudanese worker with youth. Outreach from Melbourne Citymission on Thurs.	
Good Shepherd		Phuong 9364 3200		Young Vietnamese mothers' support group Family support workers & Family counselors	
Horn of Africa Communities' Network		Omar Jabir 9689 2308		A network established by leaders of Eritrean, Somalian, Ethiopian and Sudanese Communities	
Isis Primary Care	Refugee Health	9219 7142	Refugee	Provides health support for newly arrived migrants/refugees	
Mackillop Family Services	Family Support Service	Intake worker 9372 1643	Families with children aged 0-18 live in the WMR	Provides a range of agency based and outreach to families including case management, needs assessment, drug and alcohol counseling and referrals.	
Mackillop Family Services	Regional Parenting Resource Service ParentsLink	Liz Orr 9680 8411		Covering the Western Metro Region of Melbourne. Resourcing parent support groups, specialized CLD parenting resources and compiles Time Out newsletter each school term	Mackillop Family Services

ORGANISATION NAME	PROGRAM NAME	CONTACT	ELIGIBILITY	PROGRAM DESCRIPTION	FUNDING SOURCE
MRC – Southern New Hope Foundation	On-arrival Accommodation	9687 4500	Newly arrived refugee families	Support newly arrived refugees in western region for up to 3 months	DIMIA
New Hope Foundation	Refugee Resource Centre	9687 4500		www.newhope.asn.au	
Salvation Army	Migrant & Refugee Department	Cptn Irene Stevens 9384 8333	Newly arrived refugees	Material aid available - assistance based on assessment	
Vietnamese Community of Aust	Family Support & Counselling	9689 8515		Provides short to medium term casework to young Vietnamese Australians and their families.	DIMIA
Western Region Health Centre	Refugee Health Nurse	8398 4100		Provides health support for newly arrived migrants/refugees	

SUPPORTED YOUTH ACCOMMODATION SERVICES

Who can access?

For young people aged between 15-25 (this may vary from service to service) 'at risk' of homelessness or homeless

Description of service

Services provided may include emergency, medium to long term supported accommodation, housing information advice and referral, assistance with finding emergency accommodation, referral to other services available for young people with a range of issues and advocacy for homeless young people.

Melbourne Youth Support Services (MYSS) - Frontyard 19 King St, Melbourne Ph: 9614 3688

Melbourne Youth Support Service (MYSS) is an accommodation information and referral service for young people. Offering face to face and telephone services MYSS can help out with crisis and medium to long term accommodation, legal issues, drug and alcohol issues, health, food and material aid and training and employment. A casework service is accessible during the week.

Open: Monday-Friday 10am-8pm, Weekends and Public Holidays 10am-6pm. + Fridays Client Age: 15-25yrs

SERVICE NAME	Telephone Number
Bay West Youth Housing	9315 0061
Crossroads TSAY	9372 1877
Essendon Youth Accommodation Group	9375 2642
Footscray Youth Housing Group	9687 3935
Iramoo Refuge	9687 0733
Salvation Army Social Housing Service (SASHS)	9312 3544
St Albans Youth Accommodation	9364 3200
Sunshine Youth Housing Group	9311 3193
Melton Housing Service	9747 7200
Westcare Sunshine	9364 9744
Wombat Lanigiro Housing Support Services	8327 2222

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NETWORKS		
NAME OF NETWORK	CONTACT	DESCRIPTION
Brimbank and Melton Settlement Advisory Committee (BaMSAC)	Claudia Garzon Ribiero 9367 6044	Provides a forum for local service providers and community reps. to identify issues and gaps in service provision to CLLD communities in Brimbank and Melton.
DIMIA Transitions for Adolescent Humanitarian Entrants	DIMIA 9235 3690	A partnership of Federal, State and Local government and community agencies that plans for the effective delivery of settlement services in Victoria, focusing on needs of Humanitarian entrants in education & training.
Hobsons Bay/Wyndham CALD Youth Network	Irene Rahman 9742 3900	A network of key youth services working with CALD communities
Inner West Settlement Advisory Committee (IWSAC)	Godefa Geher 9367 6044	Provides a forum for local service providers and community reps. to identify issues and gaps in service provision to CLLD communities in Maribyrnong and Moonee Valley.
Migrant And Refugee Youthlink Sub-comm (MARYS)	Tanya Gotch 9367 6044	A network of community/government agencies working with refugee youth in the City of Brimbank
Western Refugee Pathways Group	Gail Jessen 9680 8238	Network established in response to issues arising in servicing the needs of refugee/migrant young people in the education system in the Western Region.
ESL Transitions	David Collett 8311 5814	Network established in response to issues arising the education system in the Western Region related to transitions from school to work placement , apprenticeships and employment..

MIGRANT RESOURCE CENTRES/SETTLEMENT SERVICES		
Migrant Resource Centre North West Region Settlement services for Brimbank, Melton, Hume. Settlement planning for Maribyrnong/Moonee Valley.		45 Main Road West, St Albans 9367 6044
Westgate MRC (incl. Settlement services for City of Wyndham)		78-82 Second Avenue, Altona North 9391 3355
Footscray Settlement Services – AMES		289 Barkly St, Footscray 9687 3494
Horn of Africa Communities Network		
South Central MRC- New Hope Foundation		
New Hope Foundation		273 Barkly St, Footscray 9687 4500

CENTRELINK MULTICULTURAL SERVICE OFFICERS		
CENTRELINK OFFICE	NAME	CONTACT
Area West Office	Elmo Perera	9201 9365
Footscray	Cuc Lam	9362 3743
Newmarket	Dorota Jones-Olszanka	9954 8035
Watergardens		9953 8219 9367 6044
Migrant Resource Centre (NW)-outreach	Teena Leimonis	9367 6044.

HOMEWORK SUPPORT / TUTORING PROGRAMS

These programs are provided to support primary and secondary students who have a range of study needs including learning difficulties, culturally and linguistically diverse (CALD) background and students seeking extra tuition. The programs are offered in school and community settings and resourced by paid staff, tutors and / or volunteers for minimal or no cost to students.

HOMEWORK SUPPORT/TUTORING PROGRAMS – BRIMBANK

Program Name: **Brimbank College**
Description: Homework Help & Tutorial Group for Brimbank College students
Location: Brimbank College, Jamieson St, St Albans
Days/Hours: Mondays 3.20 – 4.00pm (Years 7-9)
Contact: Lesley Slater Ph: 8312 0200

Program Name: **St Albans Secondary College**
Description: For St Albans Secondary College students with interrupted schooling
Location: St Albans Secondary College, Main Road East, St Albans
Days/Hours: Wednesday 3.40 – 4.30pm
Contact: Rod Bear Ph: 9366 2555

Program Name: **Edmund Rice Centre – St Albans**
Description: Tutoring and educational support program for newly arrived young people in the City of Brimbank. Computer access.
Location: Cnr Elaine & East Esplanade Sts, St Albans
Days/Hours: Mondays/Wednesdays 4-5.30pm Saturdays 10.30am-12pm
Contact: Sean McManus Ph: 9366 6436

Program name: **Homework Help Club – Sydenham Library**
Description: Free tutoring for students from Grade 5 to VCE
Location: Sydenham Library, Station St, Watergardens Town Centre
Days/Hours: Tuesday 4.00 – 6.00 pm
Contact: Danielle, Sydenham Library, 9249 4680, or Maria-Lee, Brimbank Youth Services YMCA

HOMEWORK SUPPORT/ TUTORING PROGRAMS – HOBSONS BAY

Program Name: **(SAIL) ALTONA Sudanese Australian Integrated Learning Program - Melbourne Anglican Foundation**
Description: Tutoring and educational support program for Sudanese of all ages
Location: Community Hall: St Eanswythe's Anglican Church: Corner Bent and Queen Streets: Altona
Days/Hours: Saturdays: 10.30pm-12pm
Contact: Ronnie Backhouse 9679 3272 www.sailprogram.cjb.net or sail@africanoz.com

HOMEWORK SUPPORT/ TUTORING PROGRAMS – SUNSHINE

Program Name:

Edmund Rice Centre - Sunshine

Tutoring and educational support program for newly arrived young people in the City of Brimbank.

Description: Our Lady's School : 32 Station Place, Sunshine

Location: Tuesdays 4-5.30pm

Days/Hours: Sean Mc Manus Ph: 9366 6436

Contact:

Program Name:

Homework Club at Sunshine Presbyterian Church Hall

Homework Help for Migrant and Refugee students, years 11 & 12

Description: Presbyterian Church Hall, 120 Anderson St, Sunshine

Location: Wednesday 4.00 –5.30pm

Days/Hours: Isabel Bell Ph: 9366 6436

Contact:

Program Name:

Sunshine Secondary College

Homework Help for Sunshine Secondary students, years 11 & 12

Description: Ferguson Building Graham St, Sunshine

Location: Monday Wednesday 12.30 - .1.30pm

Days/Hours: Graeme Newman

Contact:

Program name:

Homework Help Club- Sunshine Library

Free tutoring for students from Grade 5 to VCE

Description: Sunshine Library, 301 Hampshire Rd, Sunshine

Location: Wednesday 4.00 – 6.00 pm

Days/Hours: Deanne, Sunshine Library 9249 4640 or Stass, Brimbank Youth Services YMCA 9364 1800

Contact:

HOMEWORK SUPPORT/ TUTORING PROGRAMS – MARIBYRNONG

- Program Name:** **Gilmore College for Girls in conjunction with New Hope Foundation**
Description: Homework club targeting literacy students at Gilmore College for girls
Days/Hours: Thursdays 3.00–4.30pm
Contact: 9689 4788
- Program Name:** **Melbourne Citymission Tutoring Program**
Description: Individual tuition is available for young women in Years 10-12 for specified subjects. Students must live or attend school in City of Maribyrnong. Student Welfare Coordinators are required to refer students to the program.
Location: Melbourne City Mission, 214 Nicholson St, Footscray
Days/Hours: Wed, Thurs after school
Contact: Lan Marcia 9680 8221
- Program Name:** **Footscray Secondary College Homework Program**
Description: Homework support club for VCE students attending Footscray City College
Days/Hours: Tues, Wed 3.10pm – 4.30pm
Contact: Johnny Kesselschmidt 8387 1500
- Program Name:** **Horn of Africa Educational Support Program**
Description: Tutoring and educational support program for Somali & Sudanese and other newly arrived African students in primary to Year 12
Location: Western English Language School 46 South Road, Braybrook
Days/Hours: Saturdays 1-3pm
Contact: Elleni Bereded-Samuel 9919 4948 or Terefe Aborete 9689 3888
- Program name:** **SAIL BRAYBROOK (Sudanese Australian Integrated Learning (SAIL) Program – Melbourne Anglican Foundation)**
Description: Tutoring and educational support program for Sudanese of all ages
Location: Community Hall next to Church, 67 Darnley St Braybrook,
Days/Hours: Saturday 10.30am – 12pm
Contact: Caitlin Wilks – Office 9679 3272 SAILInfo@africanoz.com
- Program name:** **SAIL FOOTSCRAY (Sudanese Australian Integrated Learning (SAIL) Program – Melbourne Anglican Foundation)**
Description: Tutoring and educational support program for Sudanese of all ages
Location: Maidstone Community Centre, Corner of Yardley and Gibb Streets, Maidstone
Days/Hours: Saturday 10.30am – 12pm
Contact: Samantha Balaton – Chrimes Office 9679 3272 SAILInfo@africanoz.com
- Program Name:** **Braybrook College**
Description: Homework Club for Braybrook College students
Location: Braybrook College: Ballarat Road, Braybrook
Days/Hours: Mondays/Thursdays 3.15-4pm
Contact: Ph: 9312 2900

Program Name: Sudanese Homework Program
Description: Educational support to children from the Sudanese community
Days/Hours: Wednesdays 4-5pm
Location: St John's Bluestone Hall, 30 A Pickett St, Footscray
Contact: Judie Bainbridge Ph: 96879577

Program name: Braybrook Tutoring Program (Boys) Partnership Maribyrnong Youth Services & MCM
Description: Tuition is available for young people in Years 10-12
Location: Braybrook Community Centre, Churchill Ave
Days/Hours: Tues after school 3.30 -5.30 pm.
Contact: Lan Marcia 9680 8221

HOMEWORK SUPPORT/ TUTORING PROGRAMS- MELBOURNE

Program Name: Nth Melbourne Community Centre Homework Support
Description: A homework tutoring program for children in grades 4-6
Location: North Melbourne Library, 66 Errol St, Nth Melbourne
Days/Hours: Tuesday 4-6 (grade 6 – Year 8) Wednesday 4.00-6.00pm (Grades 4-6)
Contact: Pina Adipani 9328 1126

Program Name: Horn of Africa Homework Club Jesuit Social Services
Description: A homework help and educational support for students from Flemington high rise estates.
Location: 120 Racecourse Rd. Flemington, Ground Floor.
Days/Hours: Wednesday (primary) 5.00-7.00pm Thursday (secondary) 5.00-7.00pm
Contact: Zarhra Saleh 9376 57 47 , 0422 628 121 or Ahmed Ahmed 0406 380 986

Program Name: Carlton Homework Program – Carlton Parkville Youth Service YMCA
Description: Staffed by volunteer tutors – For primary, secondary & adult students
Location: Carlton Primary School cnr . Drummond & Palmerston Sts. Carlton
Days/Hours: Monday & Tuesdays 4.00 – 6.00pm
Contact: Sarah Joyce Phone: 9347 3600

Program Name: Carlton Homework Program– Carlton Parkville Youth Service YMCA
Description: Staffed by volunteer tutors – For primary, secondary & adult students
Location: Carlton Library 667 Rathdowne St . North Carlton
Days/Hours: Wednesday & Thursdays 4.00 – 6.00pm
Contact: Sarah Joyce Phone: 9347 3600

Program Name: St Jude's Community Church Homework Group

Description: Staffed by volunteer tutors
Location: Carlton Primary School Primary: Cnr Drummond & Palmerston Sts. Carlton
Days/Hours: Thursday 6.30-8.00pm
Contact: Phone: Emma Steenholt 0418 373 667

Program name: Fitzroy Library – Brotherhood of St Laurence

Description: Free service open to all young people;
Location: Fitzroy Library in Town Hall complex, Cnr Moore & Napier Streets
Days/Hours: Monday, Tuesday, Wednesday, Thursday, 4-6pm
Contact: Anna, 9201 1540.

Program name: North Melbourne Library (with North & West Melbourne Neighbourhood Centre)

Description: Homework and assignment help for students in Grades 4,5,6
Location: Meeting Room, 66 Errol St, North Melbourne
Days/Hours: Wednesdays 4-6pm
Contact: Miriam Manne 9378 3768

HOMEWORK SUPPORT – MOONEE VALLEY

Program Name: Debney Park SC

Description: For Debney Park students
Location: Debney Park SC, Mt Alexander Road, Flemington
Days/Hours: Mondays and Wednesdays 3.15-5.15pm
Contact: Phone: Jane Wignel 9376 1622

Program Name: Wingate Avenue Community Centre

Description: 5-12 year olds (primary school aged)
Location: 13A Wingate Avenue, Ascot Vale
Days/Hours: Thursdays 4-6pm
Contact: Travis Walton Phone: 9376 5244

- Program name:** Heath's Rd Library Homework Help – Wyndham Homework Support Group
Description: Homework Help by tutors; access to library and computers
Location: Meeting Room at Heath's Rd Library, Werribee Plaza
Days/Hours: Tuesdays 4pm – 5.30pm
Contact: Josie, Tania 9748 9333
- Program name:** Iramoo Centre –Infoconnexion– Wyndham Homework Support Group
Description: Homework Help especially for refugee and recent arrival students, Prep to VCE
Location: Iramoo Community Centre, 84 Honour Ave, Wyndham Vale
Days/Hours: Thursdays, 4-5.30pm
Contact: Lorrie Stearns 8742 3688
- Program name:** Qantin Binnah - Karen Community- Wyndham Homework Support Group
Description: Homework Help especially for refugee and recent arrival Karen students, Prep to VCE
Location: Quantin Binnah Community Centre, 61 Thames Boulevard, Werribee
Days/Hours: Saturdays 9am-12noon
Contact: Neil Huxtable 9734 0213
- Program name:** Thomas Carr College – Wyndham Homework Support Group
Description: Homework Help especially for refugee and recent arrival students, Primary to VCE
Location: Friendship Centre, Thomas Carr College, 35 Thomas Carr Drive, Tarneit
Days/Hours: Wednesdays, 4-5.30pm
Contact: Joe Doolan, Drew Oliver 9748 4466
- Program name:** New Hope Foundation – Wyndham Homework Support Group
Description: Homework Help especially for refugee and recent arrival students, Primary to VCE
Location: New Hope Foundation, 2/14 Station Place, Werribee
Days/Hours: Contact office for details
Contact: John Mirabile 0418 361 329

RESOURCES AVAILABLE ON THE INTERNET

TITLE	DESCRIPTION & INTERNET ADDRESS
<p>A Guide for newly arrived young people: Understanding the Victorian Education and Training System (2nd edition)</p>	<p>A resource booklet designed to meet the information needs of refugee and newly arrived migrant young people who are considering their education and training futures in Australia. Available in English and 12 other languages. http://www.cmyi.net.au/publications/youth_resources.html</p>
<p>Resource Gateway: for teachers working with refugee young people in Victoria</p>	<p>The Gateway contains links to the latest information on the range of settlement and education issues facing refugee young people in Victoria with website links to resources. http://www.immi.gov.au/settle/publications/resource-gateway.pdf</p>
<p>Community Profiles by CMYI</p>	<p>Navigating their journey: A guide for workers with Sudanese young people (1999) The Horn of Africa: Background information for workers with young people (1997) http://www.cmyi.net.au/publications/forsale.htm#communityprofiles</p>
<p>Community Summaries – DIMIA</p>	<p>Describe overseas-born communities by birthplace, and their descendants who are living in Australia. These summaries present a broad range of demographic and socio-economic characteristics from the 2001 Census of Population and Housing. Most have a brief historical background on the community. http://www.immi.gov.au/statistics/stat_info/comm_summ</p>
<p>“I have a Sudanese student” crash course SAIL program</p>	<p>A two page summary of issues for Sudanese students http://www.akm.net.au/sora/downloads/SORA_04_01.doc</p>
<p>Settlement Database</p>	<p>www.settlement.immi.gov.au/settlement/enterselectreport.do</p>
<p>Newspapers of the World</p>	<p>LEMRC and the internet</p>
<p>Building Pathways A framework to Support Transitions for Young people from Refugee Backgrounds</p>	<p>www.immi.gov.au/media/publications/settle/transitions.htm</p>
<p>School Resources – Foundation House Including: School's In for Refugees Whole-school Guide to Refugee Readiness (2004)</p>	<p>This guide aims to strengthen the capacity of school communities to promote a supportive school environment for refugee students and their families</p>
<p>A guide to working with young people who are refugees (1996 & 2000)</p>	<p>Strategies for Providing Individual Counselling and Group. Work includes the Kaleidoscope Program with 6 session structured group program for secondary school</p>
<p>The Rainbow Program for Children in Refugee Families (2002)</p>	<p>Seven Sessions structured group program for primary aged children (age 9-12)</p>
<p>HealthWise-health literacy teaching resource for refugee and other ESL students (2004)</p>	<p>Health literacy program for secondary school aged students from refugee and other culturally and linguistically diverse backgrounds learning English</p>
<p>Taking Action - Human Rights and Refugee Issues Teaching Resource (2005)</p>	<p>Eleven lesson unit that aims to develop attitudes and behaviours that promote Human Rights.</p>
<p>CMYI – Opening the School Gates</p>	<p>A whole school approach to engaging students and their families</p>

Name of support program	CRITERIA	LGA	FUNDING TIMELINES	AMOUNTS AVAILABLE	CONTACT
Western Chances	A scholarship to support young people who have talent or exceptional ability that may not be realised because they and their family do not have the financial resources to support them in their endeavours, be it in terms of their formal education or the social and cultural, which contribute to the realisation of potential.	Western metro	Available only during rounds Check website for dates of next rounds in 2006.	Depends on application	More info: Helen Worlidge email: helen.worlidge@wh.org.au or Ph: 8345 1850. Website: www.westernchances.org.au
Education Foundation Opportunity Scholarships	Opportunity Scholarships are awarded to talented disadvantaged students. For students who demonstrate talent in a specific educational arena. The Opportunity Scholarships Program is a fund designed to support the education and enhancement of talented young people attending a government school in Victoria and who are currently recipients of an Education Maintenance Allowance (EMA) or ABSTUDY or Youth Allowance.	Statewide	Available during rounds: Check website for dates of next rounds in 2006.	Up to \$1000	For further information please contact Kath McCann via email: kath.mccann@educationfoundation.org.au or www.educationfoundation.org.au
YEETI	Two types of funding: 1. Managing Personal Futures This funding is designed to assist young people to develop own vision and workable individual plan combining short-term and long-term goals for their future. 2. Discretionary funding Application This funding type has been designed to assist young people with more immediate needs. You can apply any time and response is given within 5 working days.	Statewide	You can apply only during the opened rounds of funding. Check website for dates	No cap on the amount of funding.	Ph: 9680 8233 or www.yeeti.org.au
Young Carers	To support young carers 15-25yo "at risk" of prematurely leaving their education or training programs, by providing access to respite which will help them better manage/ balance their educational and caring responsibilities		Open throughout the year	Maximum amount you can apply for is \$500.	Ph: 9680 8233 or www.yeeti.org.au
The Alannah & Madeline Foundation	Provides support for children who are victims of violent crime or sudden family loss. Criteria: Reside in Australia Be financially dependent on their primary caregivers. Children will be under 18yo or under 20 if a student.	Statewide	Open throughout the year. For 12 month period		More information: 1800 059 059
The Department	DE&T administer 28 different student scholarships	Statewide	Open throughout the year	Range in value	General email: info@amf.org.au Telephone: 9830 2577 FAX: 9830 2599 www.amf.org.au http://www.eduweb.vic.gov.au/scholarships/

Name of support program	CRITERIA	LGA	FUNDING TIMELINES	AMOUNTS AVAILABLE	CONTACT
<p>of Education and Training: Student Scholarships</p>	<p>which equates to approximately 175 scholarship awards (as some scholarships have more than the one award). The scholarships are offered to primary and secondary students. They are generally awarded to students who:</p> <ul style="list-style-type: none"> demonstrate excellent academic achievement, outstanding participation in their school and local community and are in financial need (determined by the parents/guardians being in receipt of the EMA or the students themselves receiving the Youth Allowance). 		<p>on scholarship</p>	<p>from \$200 to over \$2000.</p>	